



CONICAL BURR GRINDER INSTRUCTION MANUAL



220~240V | WHCG02K

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Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.

Product design and specifications may be changed without notice.

IMPORTANT SAFETY INSTRUCTIONS

A CAUTION

DANGER - Immediate hazards which WILL result in severe personal injury or death. **WARNING** - Hazards or unsafe practices which COULD result in severe personal injury or death. **CAUTION** - Hazards or unsafe practices which COULD result in minor personal injury.

WARNING

- 1. Read all instructions carefully before using your new conical burr grinder. Keep these instructions in a safe place.
- Always use this conical burr grinder with a power outlet of the voltage (A.C. only) marked on the back of the appliance.
- 3. **And Danger** Do not operate conical burr grinder if:
 - i) the cord or plug is split, melted or damaged.
 - ii) the appliance has malfunctioned.
 - iii) the appliance has been damaged in any manner.

If any of the above incidents occur, return the conical burr grinder to the nearest authorised service center for examination, repair or adjustment.

- 4. A DANGER Do not under any circumstances immerse the power cord, mains plug or conical burr grinder body in water or any other liquid.
- 5. **WARNING** Incorrect operation and improper use may damage the conical burr grinder or parts thereof, and cause severe personal injury.
- 6. **MARNING** When operating the conical burr grinder, touch the body and buttons only, as outer surfaces may become hot whilst the conical burr grinder is in use.
- 7. \triangle WARNING Do not operate the unit with the grinder jug removed.
- 8. \triangle WARNING Do not plug the appliance to mains before it is fully assembled.
- 9. A WARNING Exercise caution when removing the attachments from the conical burr grinder and ensure the appliance is turned off and unplugged whilst fitting attachments.
- 10. A WARNING Keep hands and utensils out of the grinding container whilst grinding to reduce the risk of severe injury. The brush may be used but must only be used when the conical burr grinder is not running.
- 11. A WARNING Do not handle the appliance with wet hands.
- 12. **CAUTION** The conical burr grinder should not be left unattended while in operation.
- 13. **CAUTION** Keep the conical burr grinder and its cord out of reach of children younger than 8 years old.
- 14. **CAUTION** It is not recommended to run the conical burr grinder continuously for more than 2 minutes at a time.
- 15. **CAUTION** Do not use this conical burr grinder with any attachment other than the ones supplied.
- 16. The intended use for this appliance is to grind coffee beans, do not attempt to grind anything other than coffee beans.
- 17. This grinder is designed to operate only when the power button remains depressed.

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IMPORTANT SAFETY INSTRUCTIONS

- 18. Always ensure hands are dry before handling the plug or switching on the appliance.
- 19. Ensure the conical burr grinder is switched off and unplugged from the power source prior to cleaning.
- 20. This conical burr grinder is not intended for use by persons (including children) with reduced physical, sensory or metal capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the conical burr grinder in a safe way by the person responsible for their safety, and understand the hazards involved.
- 21. Children should be supervised not to play with the conical burr grinder.
- 22. Always turn off the power at the power outlet before you insert or remove the power plug. Remove by grasping the plug do not pull on the cord.
- 23. This appliance is intended for non-commercial, indoor use only. Do not use this appliance for anything other than its intended use.
- 24. Always hold the grinder unit firmly and upright while in use.
- 25. Always use the appliance on a stable, secure, dry and level surface.
- 26. This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- 27. Pay close attention when using this appliance near children.
- 28. Do not place your conical burr grinder on or near a hot gas flame, electric element, heated oven or any hot surface.
- 29. Do not place the conical burr grinder on top of any other appliance.
- 30. Do not permit the mains supply cord or plug to touch hot objects, or allow the power cord to lay across the conical burr grinder body.
- 31. Do not allow the power cord of this appliance to hang over the edge of a table or bench top.
- 32. Do not use harsh or abrasive cleaning agents or any sharp instruments for cleaning the appliance. When the appliance is cool to touch, the outside surface may be wiped clean with a soft, damp cloth and then dried thoroughly. If necessary, a mild dishwashing detergent may be applied to the cloth but not directly applied to the conical burr grinder.
- 33. Immediately unplug the conical burr grinder from mains power if malfunction occurs.
- 34. If the appliance has been dropped or damaged, it should not be used until examined by an authorised service center.
- 35. If the mains supply cord is damaged, it must be replaced by the manufacturer, it's service agent or a similarly qualified person in order to avoid a hazard.
- 36. For added safety, electrical appliances should be connected to a power outlet that is protected by a residual current device (RCD), also often referred to as a 'Safety Switch'. Your switchboard may already incorporate an RCD. If unsure, call an electrician for verification and fitting if necessary.
- 37. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - residential farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.

ELECTRICAL REQUIREMENTS

POWER SUPPLY CORD

- Do not attempt to modify the power cord or plug in any way. 1.
- 2. A short power supply cord is provided to reduce the risk of entanglement or tripping over.
- 3. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman install an outlet near the appliance.

NOTE: Neither Westinghouse nor the retailer can accept any liability for damage to the product or personal injury resulting due to failure to observe the electrical connection procedures.

PARTS AND FEATURES



- Α. Bean Hopper Lid F. **Power Button**
- Β. **Bean Hopper**
- C. Removable Upper Burr
- D. Coarseness Adjusting Ring
- Main Body E.

- G. Powder Outlet
- Η. **Cleaning Brush**
- Ι. Ground Coffee Jug Lid
- Ground Coffee Jug J.

INSTALLATION GUIDE

- 1. Carefully unpack your electric conical burr grinder.
- 2. Carefully remove packaging around the conical burr grinder and straighten the power cord. Do not remove warning labels.
- 3. Wash the hopper, jug and lid before use.

DANGER Do not under any circumstances immerse the power cord, mains plug or grinder main body in water or any other liquid.

CLEANING & CARE

- 1. Remove and empty the hopper by twisting the hopper anti-clockwise and the ground coffee jug, then wash the hopper lid, hopper bowl, ground coffee jug and ground coffee jug lid with warm water and mild detergent.
- 2. Rinse the hopper bowl, hopper lid, ground coffee jug and ground coffee jug lid out with fresh water and then ensure they are all dried thoroughly before placing back into storage.
- 3. Whilst the hopper is removed from the main body, remove the upper burr from the main body and free any stuck ground coffee from both the upper and lower burr with the cleaning brush. When re-inserting the upper burr, ensure that the tabs on the upper burr line up with the slots surrounding the lower burr.
- 4. To re-install the hopper to the main body, line up the arrow on the hopper with the lock on the main body, lower the hopper into the main unit then twist clockwise.

DANGER Do not under any circumstances immerse the power cord, mains plug or main body in water or any other liquid.

CONICAL BURR GRINDER OPERATION

- 1. Before first use, remove and clean the hopper bowl, ground coffee jug and their lids. Wash with warm water and mild detergent. Rinse with fresh water and allow to dry. Your conical burr grinder is now ready for use.
- 2. Ensure unit is unplugged from wall power outlet.
- 3. Add coffee beans into the bean hopper, ensuring not to overfill past the max line.
- 4. Place lid onto the hopper bowl and ensure it is locked onto the unit. Insert the ground coffee jug with it's lid underneath the powder outlet of the main body.
- 5. Ensuring your fingers are not pressing the button on the top of the main body, plug the power cord into the A/C outlet and switch it on.
- 6. Begin operation by pressing and holding down the power button on the top of the main body.
- 7. Once you are satisfied with the amount of ground coffee, cease holding the power button down. Ensure that the ground coffee being dispensed does not overflow out of the ground coffee jug.
- 8. After use, unplug from the wall power outlet.

MARNING Do not plug the appliance into power before it is fully assembled.

CAUTION It is not recommended to run the conical burr grinder continuously for more than 2 minutes at a time. Allow the motor to rest for 1 minute between each use.

TROUBLESHOOTING

BEFORE CALLING FOR SERVICE

If the conical burr grinder fails to operate:

- Check to make sure the conical burr grinder is plugged in correctly and securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it back in securely.
- 2. Check for a blown or tripped circuit breaker in your home. If these seem to be working correctly, test another appliance in the same outlet to ensure the outlet is working correctly.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, DO NOT TRY TO ADJUST OR REPAIR THE CONICAL BURR GRINDER YOURSELF.

CUSTOMER SERVICE

In the event you believe your conical burr grinder to be defective, please return it along with your sales receipt to the place of purchase for resolution.

For any enquiries, please call our service center on: Tel: 1300 883 109

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the conical burr grinder still does not operate correctly, it may be defective.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Conical burr grinder does not turn on.	Conical burr grinder is not plugged in.	Check that conical burr grinder is plugged into a working power outlet and turned on.
Motor slowing down and appears to be struggling while in use.	There is a blockage inside the conical burr.	Remove conical burr in order to clear the blockage, then reassemble.

LIMITED WARRANTY

1. Nothing in this warranty affects the Consumer's rights under the Australian Consumer Law. The benefits to the Consumer under this Warranty are in addition to the rights and remedies of the buyer under any Consumer Guarantees. The Australian Consumer Law requires that we confirm that:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

- 2. Subject to Clause 1, the Seller warrants that Westinghouse branded products will be free of manufacturing defects and will perform to the Seller's specifications subject to the following clauses.
- 3. The benefit of this Warranty extends only to the owner of the property in which the Products manufactured or supplied by the Seller are installed and used by the owner for the duration of the Warranty Period.
- 4. The Warranty commences on the date of the purchase of the product and continues for the benefit of the Owner for the Warranty Period. If within the Warranty Period a manufacturing defect is discovered in the Product, or the Product fails to perform to the Seller's specifications as a result of some defect in material or workmanship in the Product, then the Seller will at its own discretion:
 - a.) Repair or replace the Product at the cost of the Seller, including but not limited to labour and travel costs. Goods repaired or replaced under this Warranty will be warranted for the remaining period of the Warranty.
 - b.) Refund the purchase price paid by the consumer.
- 5. The Warranty does not apply to Product that:
 - a.) Has failed due to excessive wear and tear beyond what is considered to be reasonable.
 - b.) Has been misused or neglected.
 - c.) Has been damaged accidentally or by acts of God including fire and flooding.
 - d.) Has been used or operated contrary to operating or maintenance instructions.
 - e.) Has been damaged by the Consumer or a third party authorised to act for the consumer in transit from the Sellers store to the Consumer.
- 6. In order to make a claim under the Warranty, the Owner must, where possible return the goods to the Seller's store at the Owner's cost. Proof of purchase must be supplied in all cases.
- 7. The seller will examine any returned Products and if the Seller determines that there is an apparent defect through no fault of the Owner, the Seller will:
 - a.) Make note of the Owner's contact details including the Owner's telephone number which the owner can be contacted during business hours, postal address and e-mail address.

- b.) Make note of the defects reported by the Owner.
- c.) Take back the defective goods from the owner and determine within a reasonable time through dialogue with the Seller whether the goods are defective.
- d.) Advise the owner within a reasonable time frame whether it accepts or rejects the Product claim.
- e.) If the Seller accepts the return of the Product, the Seller must arrange to have
- i) The Product repaired or,
- ii) Replace the damaged or faulty Product or,
- iii) Refund the purchase price.
- 8. The Seller will not accept any returned Product which has not been returned strictly in accordance with this Warranty.
- 9. For the purpose of this Warranty:
 - a.) Australian Consumer Law means the law as set out in Schedule 2 of the Competition and Consumer Act 2010 (Cth).
 - b.) Consumer means the Purchaser of goods from the seller.
 - c.) Consumer means a Consumer as that term is set out in section 3 of the Australian Consumer Law.
 - d.) Consumer Guarantees means the guarantees under the Australian Consumer Law.
 - e.) Implied terms means any guarantees, conditions, warranties or other terms implied by any Australian Commonwealth, State or Territory laws, (excluding the Australian Consumer Law) or the law of any other jurisdiction.
 - f.) Owner has the meaning set out in clause 3.
 - g.) Warranty means this warranty.
 - h.) Product means the Product/s bought by the Owner from the Seller that fall under this warranty.
 - i.) Warranty Period means:

i) In relation to Cast Iron Cookware:	3 Year Limited Warranty.
ii) In relation to Non-Stick Cookware:	3 Year Limited Warranty
iii) In relation to Cooking Utensils:	3 Year Limited Warranty
iv) In relation to Knives/Knife Block Sets:	3 Year Limited Warranty
v) In relation to Stainless Steel Cookware:	10 Year Limited Warranty
vi) In relation to Chopping boards:	1 Year Limited Warranty
vi) In relation to Small Appliances:	1 Year Limited Warranty



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